

## Assessment Setup Guide

### Introduction

Setting up and configuring On-Demand assessments is a complex process. There are several steps to complete in a specific order to ensure successful assessment setup and execution. This article aims to provide the details required that are applicable across all the On-Demand assessments available on Services Hub.

This article is organized in four major sections which should be followed in order to ensure successful configuration and execution of On-Demand assessments.

### **Getting Started with On-Demand Assessments**

Setting up a data collector machine

### **Configure Microsoft On-Demand Assessments**

### Working with assessment results

There are also configuration details applicable to each individual assessment that are referred to in the *Configure Microsoft On-Demand Assessment(s)* section of this article with links to the relevant content.

Ensure that you have reviewed the information in the assessment(s) prerequisites and configuration documentation before continuing the setup in this document. Download the prerequisites for your assessment(s) at <u>On-Demand Assessments Prerequisites</u> if not already downloaded.

For general information about On-Demand assessments, see the On-Demand Assessment FAQs

**! Important – Migration**: Documentation on how to migrate MMA based Assessments to AMA can be found by accessing the following article: <u>On-Demand Assessments - Migration</u>

This document was last updated on May 30th, 2023. To ensure you have the latest version of this document, check here: Assessment Setup Guide

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## Getting Started with On-Demand Assessments

Assessments are available through the Services Hub to help you assess and optimize the availability, security, and performance of your on-premises, hybrid, and cloud Microsoft technology environments. These assessments use Microsoft Azure Log Analytics tables, Azure Workbooks and Azure ARC/Azure VM extensions, which are designed to give you simplified IT and security management across your environment.

**Note:** On average, it takes two hours to initially configure your environment to run an On-Demand Assessment. After you run an assessment you can review the recommendations in Azure Workbooks. This will provide you with a prioritized list of recommendations, categorized across six focus areas. This allows you and your team to quickly understand risk levels, the health of your environments, act to decrease risk, and improve your overall IT health.

Use the following checklist to ensure all steps in this section are completed before moving onto the next section.

- Azure Subscription
- Services Hub Registration
- Link Azure Subscription and Log Analytics Workspace to Services Hub
- Choose your method of configuration (Azure ARC enrollment or Azure VM Extension)
- Add the assessment(s) in your Services Hub workspace
- Provide access to Azure Log Analytics workspace (Required for CSA Delivery only)
- Download your Assessment specific Prerequisite Documentation

### Sign up for On-Demand Assessment Initial Setup and Configuration Service

An initial setup and configuration service with a Microsoft engineer is available to simplify the assessment setup process as part of the Microsoft Unified Support base contract offering. We help you link, enable, install, and configure a Services Hub On-Demand Assessment. To learn more, see our <u>Data Sheet</u>. You can get started by clicking 'Sign up' on the top right tile of your Services Hub dashboard under 'Setup & Configuration'. This sends an email to your Microsoft representative to request scheduling of this service.

Whether using the On-Demand Assessment – Setup and Config Service or not, all the steps in this article and the assessment(s) prerequisites documents needs to be completed to ensure successful setup and execution of OnDemand assessments. Complete the steps in this guide, then select an On-Demand Assessment from the table of contents on the left, under Getting Started with On-Demand Assessments, to see details, configuration instructions, and links to download data sheets and detailed prerequisites for selected On-Demand Assessments.

## Azure Subscription

On-Demand Assessments ingest their recommendations and supporting details into Azure Log Analytics. The Azure

Log Analytics service requires an Azure subscription owned by the organization. If there is already an Azure subscription, then a customer representative (their registered email address) with the <u>required</u> Azure Log Analytics access and/or Azure Subscription access will need to be invited to the Services Hub workspace by the CSAM.

If there is no Azure subscription, Microsoft will sponsor one for the customer. The ideal owner for the sponsored subscription is the main point of contact IT professional that will be working with the assessment results. There are a couple of options to have a sponsored Azure subscription provisioned.

The preferred option is to share an organizational email address to be provisioned as owner of a no-cost Azure sponsorship with the organization's CSAM. Once the Azure sponsorship is created, an email with an invitation to activate the subscription will be sent to the provided organizational email address. Activate the Azure subscription through the link provided in the email. This account will be invited to the Services Hub workspace by the CSAM.

An alternative option is to request for one directly by creating a support ticket by <u>contacting Services Hub</u> <u>Support</u> and providing an organizational email address to be provisioned as owner of a no-cost Azure sponsorship.

**Note**: Customers can choose to use any Azure Subscription for this purpose as long as the user has the <u>required</u> Azure Subscription and/or Log Analytics role to perform the required actions. The Azure Subscription can be an EA or PayAsYou-Go or trial azure subscriptions. Azure subscriptions created merely due to presence of Office 365 licenses cannot be used as they don't have active azure credits.

**Tip**: No-cost sponsored Azure subscriptions by default have a validity of 1 year. These subscriptions can be extended before expiry if needed in case of renewals. You can read more about how to manage these subscriptions in this <u>Azure Rollover</u> article.

## Services Hub Registration

The customer with the required access must be registered with the Services hub. Additionally, if the assessment will include a CSA lead delivery, then the CSA must also be registered with the Services Hub.

### CSAM tasks:

- 1. The CSAM invites customer and CSA (for engineer lead assessment deliveries). Log in to Services Hub using Microsoft Edge and go to **Management > Manage Users**.
- 2. Add customer's email addresses and CSA with <u>alias@Microsoft.com</u> and ensure the **Health** and **Programs** options are selected to allow the user to see the assessment tab and create a remediation plan.

Users AAD group	access			
Workspace users			₽ Search	
Applied filters: Status: All	users Role: All Roles Reset all filters			
Add users		×		
Enter an email address or down save time.	nload and fill out our CSV file to upload a bulk invite to			
Single invite				
Enter a valid email address				
	Bulk invite (Download CSV template)			
English (United States) 🛛 🗸	Upload CSV file Select			
Base support contact				
Member permissions ①				
Manage users	View all support cases			
Learning Manager	Learning			
Programs	Invite users			
	Shared files			
	Cancel Add users			

### **Customer and CSA registration tasks:**

- 1. Review your email inbox for an email from your CSAM inviting you to register on Services Hub
- Click the link in the email whose URL begins with <u>https://serviceshub.microsoft.com/account/register?registrationId=</u><uniqueID>

## Linking of the Azure Subscription and Log Analytics workspace to Services Hub workspace

1. Log into Services hub with user credentials with the required access. Go to IT Health -> On-Demand Assessments.



3. Select the desired Azure subscription from the list and choose next.

### **Enable assessments**

Link your Azure subscription and Log Analytics workspace to enable assessments

### Step 1 of 3: Choose your Azure Subscription

Azure Subscription - My Azure role

Services Hub Demo Open - Other (Microsoft)

#### To use demo assessments:

Step 1: Join Demo Users Group (this can take 24hrs to resolve). Step 2: Click on "Use Demo Assessments" button to link.



Organizations that have an Azure subscription but lack the required permissions will see:

### Enable assessments

Link your Azure subscription and Log Analytics workspace to enable assessments

#### Choose or create an Azure subscription

You are not the owner of your company's Azure subscription and do not have permission to enable your assessments. Please work with your company's Services Admin, TAM or Support Account Coordinator to have the Azure subscription owner enable your assessments.

V

Create a new Azure subscription □



Please work with your company's Services Admin, CSAM, or Support Account Coordinator to have the customer representative with the required permissions within Azure register on Services Hub and pre-configure your assessments. Organizations without an Azure subscription refer to <u>Azure Subscription</u> to get your Microsoft sponsored subscription.

4. Choose the Azure Log Analytics workspace that the assessment(s) you choose will be enabled in. Or use the Create New to create a dedicated workspace for the assessment(s) if desired. Then click next.

Log Analytics is powered by Azure

Log Analytics is powered by Azure

Log Analytics is powered by Azure

## Enable assessments

Link your Azure subscription and Log Analytics workspace to enable assessments

 $\sim$ 

### Step 2 of 3: Choose your Log Analytics workspace

Azure Log Analytics Workspace Name

ServicesHubDemoOpen



### 5. At the conclusion of the linking process, click "View assessments".

### **Enable assessments**

Log Analytics is powered by Azure

Link your Azure subscription and Log Analytics workspace to enable assessments

### Step 3 of 3: Assessment enablement complete

### Configure your assessments

Congratulations! You have successfully enabled assessments in your Azure Log Analytics workspace. Now let's get started on configuring your assessments.

View assessments

## **Configuration Methods**

There are **3** scenarios available to configure the assessment. Determine which scenario fits best for your organization.

- Azure ARC enrollment
- Azure VM Extension
- Disconnected Environments

Minimum requirements for a successful configuration: Local Administrator on the data collection machine and Azure Contributor role at subscription level

### Azure Arc enrollment for on-prem machines

On-premise machines can be easily enrolled to Azure Arc via Azure Portal by following the steps below:

1. Go to the <u>Azure Portal</u> and look for Azure Arc, under **Getting Started**, go to **Add your infrastructure for free and click on the Add button** 



2. Go to Servers and click the Add button



3. You can choose between Add a single server or Add multiple servers and click on the **Generate script** matching your selection

Dashboard > Azure Arc >		
Add servers with Azure Arc		
Azure Arc allows you to use Azure tools to manage on-prem	ises servers and servers from other clouds. We'll start with some	e prerequisites and deploy the Azure Connected Machine agent. Le
Add a single server This option will generate a script to run on your target server. The script will prompt you for your Azure login, so this option is best for adding servers one at a time.	Add multiple servers To add multiple servers to Azure, we will generate a script that handles authentication through a service principal. You will see that and other prerequisites next.	Add servers from Update Management (preview) Non-Azure servers managed by the Update Management service can be easily connected to Azure via Azure Arc. Once you have selected the servers, the deployment will happen automatically.
Generate script Learn more	Generate script Learn more	Add servers Learn more

4. Review the prerequisites for adding a machine and click on **Next**, this will take you to the Resource Details screen where you are required to select the subscription you are planning to use for Azure along with the Resource Group Region, Machine OS and the connectivity method

Dashboard > Azure Arc > Add servers with Azure Arc >							
Add a server with Azure Arc							
Prerequisites     Prerequisites	3 Tags 4 Download and run script						
Complete the fields below to connect server	rs on-premise and in other clouds to be managed and governed in Azure. Learn more						
Project details							
Select the subscription and resource group	where you want the server to be managed within Azure.						
Subscription * ①	ASD-PSE	~					
Resource group * ①	DeployTest	~					
	Create new						
Server details							
Select details for the servers that you want t	o add. An agent package will be generated for the selected server type.						
Region * 🛈	(US) West US	~					
Operating system * (i)	Windows	~					
Connectivity method							
Choose how the connected machine agent agent. Proxy settings for extensions are con	running in the server should connect to the Internet. This setting only applies to the Arc figured separately.						
Connectivity method *	Public endpoint						
	O Proxy server						
	O Private endpoint						
Previous Next							

5. Final step requires downloading the PowerShell script that was generated based of your selection to the intended collector machine ( close the window and go to the on-prem machine )

**Note:** Before running the script, make sure to set your execution policy to remove signed (set-executionpolicy remotesigned)

```
Home > Azure Arc | Servers > Add servers with Azure Arc >
```



♥ Prerequisites ♥ Resource details ♥ Tags ● Download and run script

### 1. Download or copy the following script

1	try {
2	<pre>\$env:SUBSCRIPTION_ID = "";</pre>
3	<pre>\$env:RESOURCE_GROUP = "AMATEST2";</pre>
4	<pre>\$env:TENANT_ID = " ";</pre>
5	<pre>\$env:LOCATION = "westeurope";</pre>
6	<pre>\$env:AUTH_TYPE = "token";</pre>
7	<pre>\$env:CORRELATION_ID = " ";</pre>
8	<pre>\$env:CLOUD = "AzureCloud";</pre>
9	
10	
11	<pre>[Net.ServicePointManager]::SecurityProtocol = [Net.ServicePointManager]::SecurityProtocol -bor 3072;</pre>
12	
13	# Download the installation package
14	Invoke-WebRequest -UseBasicParsing -Uri "https://aka.ms/azcmagent-windows" -TimeoutSec 30 -OutFile
	"\$env:TEMP\install_windows_azcmagent.ps1";
15	
16	# Install the hybrid agent
17	& "\$env:TEMP\install_windows_azcmagent.ps1";
18	<pre>if (\$LASTEXITCODE -ne 0) { exit 1; }</pre>
19	
20	# Run connect command
21	& "\$env:ProgramW6432\AzureConnectedMachineAgent\azcmagent.exe" connectresource-group
	"\$env:RESOURCE_GROUP"tenant-id "\$env:TENANT_ID"location "\$env:LOCATION"subscription-id
	"\$env:SUBSCRIPTION_ID"cloud "\$env:CLOUD"correlation-id "\$env:CORRELATION_ID";
22	}
23	catch {
24	<pre>\$logBody = @{subscriptionId="\$env:SUBSCRIPTION_ID";resourceGroup="\$env:RESOURCE_GROUP";</pre>
	tenantId="\$env:TENANT_ID";location="\$env:LOCATION";correlationId="\$env:CORRELATION_ID";
	authType="\$env:AUTH_TYPE";operation="onboarding";messageType=\$FullyQualifiedErrorId;message="\$_";};
25	Invoke-WebRequest -UseBasicParsing -Uri "https://gbl.his.arc.azure.com/log" -Method "PUT" -Body
	(\$logBody   ConvertTo-Json)   out-null;

Download

6. Run the downloaded script in PowerShell ISE on the machine, this will trigger a device log in session to complete the enrollment ( enter the code provided by the script to complete the process

Administrator: Windows PowerShell ISE	- 0	1	×
File Edit View Tools Debug Add-ons Help			
Untitled1.ps1* X			۲
<pre>1 Ctry { 2 Serv:SUBSCRIPTION_ID = "Your Azure Subscription ID"; 3 Serv:SuBSCRIPTION_ID = "Your Azure Subscription ID"; 4 Serv:SuBSCRIPTION_ID = "Your Azure Subscription; 5 Serv:SuBSCRIPTION_ID = "Your Azure Subscription; 5 Serv:SuBSCRIPTION_ID = "Your Azure Subscription; 5 Serv:SuBSCRIPTION_ID = "XureCloud"; 6 Serv:SUBSCRIPTION_ID = "XureCloud"; 10 11 12 Invoke-webgegest - UseBasicParsing -Uri "https://aka.ms/azcmagent.wirdDows_azcmagent.psl"; 13 &amp; Serv:TEMP\install_windows_azcmagent.psl; 14 &amp; Serv:TEMP\install_windows_azcmagent.psl; 15 &amp; Serv:TEMP\install_windows_azcmagent.psl; 16 } 17 Clatch { 18 If Cody = Giubactriptionidd="Serv:SUBSCRIPTION_ID"; seureceGroup="Serv:RESOURCE_GROUP" -tenantid="Serv:TEMAT_ID" -location "Serv:LOCATION"subscription-id "Serv:SUBSCRIPTION_ID"; authType="Serv:AUTA_T 15 } 17 Clatch { 18 If Cody = Giubactriptionidd="Serv:SUBSCRIPTION_ID"; seureceGroup="Serv:RESOURCE_GROUP" itenantid="Serv:SUBSCRIPTION_ID"; authType="Serv:AUTA_T 16 } 17 Clatch { 18 If Cody = Giubactriptionidd="Serv:SUBSCRIPTION_ID"; seureceGroup="Serv:RESOURCE_GROUP" itenantid="Serv:SUBSCRIPTION_ID"; authType="Serv:AUTA_T 16 } 17 Clatch { 18 If Cody = Giubactriptionidd="Serv:SUBSCRIPTION_ID"; seureceGroup="Serv:RESOURCE_GROUP" itenantid="Serv:SUBSCRIPTION_ID"; authType="Serv:AUTA_T 17 Clatch { 18 If Cody = Giubactriptionidd="Serv:SUBSCRIPTION_ID"; seureceGroup="Serv:RESOURCE_GROUP" itenantid="Serv:SUBSCRIPTION_ID"; authType="Serv:AUTA_T 17 Clatch { 18 If Cody = Giubactriptionidd="Serv:SUBSCRIPTION_ID"; serv:RESOURCE_GROUP" itenantid="Serv:SUBSCRIPTION_ID"; serv:RESOURCE_GROUP" itenantid="Serv:SUBSCRIPTION_ID"; serv:RESOURCE_GROUP" itenantid="Serv:RESOURCE_GROUP"; serv:RESOURCE_GROUP"; serv:RESOURCE_GROUP; ser</pre>			
			~
			>
PS C:\windows\system32>			^

Hicrosoft
Enter code
Enter the code displayed on your app or device.
Code
Next

7. Once sign in is complete a confirmation message will be displayed



- 8. Install Azure Monitoring Agent for Windows
- Servers Azure Arc –> Select your server > Go to Extensions and click on Add. Search for Azure Monitoring Agent for Widows:



Select Next -> Review + Create -> Create. After deployment has been completed, the Agent will show up in the list of installed extensions:

Extensions 🛧 …					
+ Add 🕐 Refresh   ↑ Up	date 🗸 Enable automatic upgra	de 🚫 Disable automatic u	upgrade 🔟 Uninstall		
The Log Analytics agents (OMS/I	MMA) will reach end of support by Au	aust 2024 Anura Manitar agant	t is the recommended replacement I	our more shout migrating to Aru	va Manitar 🔿
The Log Analytics agents (ONIS/I	wink) will reach end of support by Au	gust 2024. Azure Monitor agent	t is the recommended replacement. D	earn more about migrating to Azu	
	www.ywww.reactrend.orsupport.by.Au	gust 2024. Azure Monitor agent	is the recommended replacement. D	earn more about migrating to Azu	
♀ Search to filter items					
	Type AzureMonitorWindowsAgent	Version 1.15.0.0	Update available	Status Succeeded	Automatic upgrade

Additional details on the process can be found by accessing the video link below:

Add Server to Azure Arc | Microsoft Learn

! Note: Currently the recommendation is to ensure all extensions are uninstalled before disconnecting a machine. If an extension request is stuck with deleting or creating status, please reach out to us and we will investigate. From the Azure Arc Server panel -> Select your Machine -> Scroll down to New Support Request:

1. Problem description	2. Recommended solution 3. Additional details 4. Review + create						
Tell us your issue, and we'll help you resolve it.							
Provide information about advice).	t your billing, subscription, quota management, or technical issue (including requests for technica	al					
Issue type *	Technical	$\sim$					
Subscription *	Your Azure Subscription will be automatically detected	$\sim$					
	Can't find your subscription? Show more ①						
Service	My services      All services						
Service type *	Azure Arc enabled servers	$\checkmark$					
Resource *	AMATest	$\sim$					
Summary *	Extensions						
Problem type *	Extensions	$\sim$					
Problem subtype *	Extension installation or removal failed	$\checkmark$					

## Networking

During installation and runtime, the agent requires connectivity to Azure Arc service endpoints. If outbound connectivity is blocked by the firewall, make sure that the following URLs are not blocked:

Domain Environment	Required Azure Service Endpoints
management.azure.com	Azure Resource Manager
login.windows.net	Azure Active Directory
dc.services.visualstudio.com	Application Insights
agentserviceapi.azure-automation.net	Guest Configuration
*-agentservice-prod-1.azure-automation.net	Guest Configuration
*.his.hybridcompute.azure-automation.net	Hybrid Identity Service

### Addition troubleshooting resources can be found here:

<u>Troubleshoot Azure Arc-enabled servers agent connection issues - Azure Arc | Microsoft Learn</u> <u>Connected Machine agent network requirements - Azure Arc | Microsoft Learn</u> <u>Use Azure Monitor Troubleshooter - Azure Monitor | Microsoft Learn</u>

### Azure VM as data collector machine

If you are planning to use an Azure VM as a data collector machines for on demand assessments, there is no requirement for the VM to be associated with Azure ARC as the assessment can be activated as a simple extension.

The following article describes how to create a Windows virtual machine in the Azure portal: <u>Quickstart: Create a</u> <u>Windows virtual machine in the Azure portal</u>

After creating your Azure VM, you'll first need to install the Azure Monitoring Agent for Windows. The following article describes the process: <u>Manage Azure Monitor Agent - Azure Monitor | Microsoft Learn</u>

Example of AMA installation using PowerShell method:

- Connect to the Azure VM and open PowerShell as Administrator
- Run Connect-AzAccount for authentication
- Run the following command in the same PowerShell window:

E	Administrator: Windows PowerShell	-		$\times$
	C:\Users\ITGuy> Set-AzVMExtension -Name AzureMonitorWindowsAgent -ExtensionType AzureMonitorWindowsAgent -Publisher Microsof ourceGroupName MSFTE1 -VMName 1Machine -Location WestEurope -TypeHandlerVersion 1.0 -EnableAutomaticUpgrade \$true	t.Azure	.Monitor	-R .
Re	questId IsSuccessStatusCode StatusCode ReasonPhrase			
	True OK OK			

- To remove the AMA extension from your Azure VM, follow the same procedure as above and run the following PS command:



In order to ensure data is uploaded, please verify that system managed identity has been turned on for your Azure VM - https://learn.microsoft.com/en-us/entra/identity/managed-identities-azure-resources/qs-configure-portal-windows-vm

Once you have activated your assessments from Services Hub, simply navigate to the Azure portal, select your Azure VM and got to **Extensions + Application** and view all installed extensions:

Home > 1Machine IMachine   Extension Virtual machine	ns + applications 🙁 🗠				×
	Extensions VM Applications				
📮 Overview	+ Add () Refresh 🔗 Feedback				
Activity log					
Access control (IAM)	Search to filter items				
🗳 Tags		- 1000			
Diagnose and solve problems	Name	Туре	Version	Status	Automatic upgrade status
Settings	AssessmentPlatform	Microsoft.ServicesHub.Assessme	£ 4.*	Provisioning succeeded	Not supported
🧟 Networking	AzureMonitorWindowsAgent	Microsoft.Azure.Monitor.AzureN	1.*	Provisioning succeeded	Enabled
& Connect	WindowsClientAssessmentPlus	Microsoft.ServicesHub.Windows	i 1.*	Provisioning succeeded	Not supported
Se Disks					
📮 Size					
Ø Microsoft Defender for Cloud					
Advisor recommendations					
Extensions + applications					

More information about Virtual Machine extensions and features for Windows can be found by accessing the following

Article: Virtual machine extensions and features for Windows

### **Offline – Disconnected Environment**

Decision points at a glance:

• There is zero connection allowed from the assessed environment to the Internet or to any other machine that has Internet access

Please follow the instructions at Offline – Disconnected Environment | Microsoft Learn if your machine is in this scenario.

## Add the Assessments in Services Hub

To configure an assessment, go to **Services Hub**, **IT Health**, and **On-Demand Assessments**. Browse through the assessment catalog and choose the **Assessments** that best fit your organization's needs.



Select an assessment of your choice from the list of available assessments and click on the assessment title. For example, Windows Client.

Choose your data collection machine based on your method of configuration (Azure Arc Server or Azure VM) and input

the logging path:

Click here to learn how to configure this assessment Step 1: select the machine $*  \bigcirc  \odot$	
Step 1: select the machine * $\sub{0}$	
DESKTOP-GGB2NI7	$\sim$
Step 2: logging path * 🕕	
C:\Assessments	

**! Important:** Note the logging path ("C:\Assessessments" – in our demo), you will be required to use the same path when prompted to declare your Working Directory during the Assessment task creation. This step is described in every Assessment specific prerequisites document.

A installation process will start and can be monitored as shown below:

Windows Client									
Adding	DESKTOP-GGB2NI7								
In progress									
Installing solu	tion. This may take a few minutes								

Once the solution has been installed on your data collection machine, you will be able to find the following folders on your Local C:\ drive, these contain the Assessment specific binaries and Solution packages:

Thi	is PC 🔉 Local Disk (C:) 🔉 ODA
^	Name ^
	Binaries
	📕 Packages
This	PC > Local Disk (C:) > Packages > Plugins
^	Name ^
	Microsoft.ServicesHub.AssessmentPlatform

**Note:** All Azure Arc enrolled machines and VM extensions associated with your Azure Subscription, will show up in your Services Hub Workspace(s), even if these are configured in a different Log Analytics Workspace or Resource Group.

## Assessments (14)

Workspace AMATests				< >
Active Directory Security Asses	Microsoft Endpoint Manager	Office 365 Exchange	Office 365 SharePoint	SharePoint Server Assessment Inactive Q AMATESTVM1

## Providing Access to Azure Log Analytics workspace

Granting access to the Log Analytics workspace to Microsoft personnel is necessary for CSA lead deliveries of OnDemand assessments and must be completed by the Azure subscription owner. We recommended you add users as a Log Analytics Reader to grant @microsoft.com users access to your Azure Log Analytics workspace to view your assessments. They will not have access to your Azure subscription.

**Note:** This step is not required for self-consumption of assessments without CSA lead delivery.

Provide access to the Log Analytics workspace by adding an account and granting access as mentioned in the following guide: Add Users to Azure Log Analytics through the Azure portal

- a. Engineer should be given Log Analytics Reader
- b. CSAM optionally should be given Log Analytics Reader

## Configure Microsoft On-Demand Assessment(s)

Use the following checklist to ensure all steps in this section are complete.

- Configure required group policy settings
- Verify solution is downloaded on the data collection machine
- Verify environment to be assessment the account running the assessment
- Create assessment scheduled task

### Configuring the required Group Policy Objects

Successful execution of assessment scheduled tasks requires some policy configuration on the data collection machine to mitigate issues/risks known to degrade the successful collection of assessment data from your environment. The following configurations are applicable to all assessments.

**Note:** there may be policy configuration unique to specific assessments documented in the respective assessment prerequisite documentation. Start -> Run -> gpedit.msc-> Computer Configuration -> Administrative Template -> system -> user profile ->Do not forcefully unload the users registry at user logoff -> Click Enable

Local Group Policy Editor	- 🗆 X
File Action View Help	
🗢 🏟 🙍 💼 📑 👕	
KDC     Kerber     Logan     Kerber     Logan     Kuta     Logan     Mitiga     Denot force     registry at us     constant     Logan     Mitiga     Denot force     registry at us     constant     Logan     Mitiga     Denot force     registry at us     constant     Constant     Constant     Constant     Power     Power     Remot     Remot     Script     Script     Script     Shutdc     Storag     System     Trouble     Tr	Setting       Setting         set logoff       Setting         setting       Add the Administrators security group to roaming user profiles         setting       Delete user profiles older than a specified number of days on         Setting       Do not check for user ownership of Roaming Profile Folders         Bows Vista       Delete cached copies of roaming profiles         Setting controls       Do not forcefully unload the users registry at user logoff         Bows forcefully user's registry at user logoff       Disable detection of slow network connections         F Prompt user when a slow network connection is detected       Leave Windows Installer and Group Policy Software Installatio         Set roaming profile so primary computers only       Establish timeout value for dialog boxes         F Do not log users on with temporary profiles       Maximum retries to unload and update user profile         F Wait for remote user profile       Wait for remote user profile         Wait for remote user profile       Wait for remote user profile         Wait for remote user profile       Wait for remote user profile         Wait for remote user profile       Wait for remote user profile         Wait for remote user profile       Wait for remote user profile         Wait for remote user profile       Wait for remote user profile         Wait for remote user profile       Wait for remote
Do not forcefully unload the users of O Not Configured Comment:  Enabled Disabled Supported on:	At least Windows Vista
	~
Options:	Help:         This policy setting controls whether Windows forcefully unloads the user's registry at logoff, even if there are open handles to the per-user registry keys.         Note: This policy setting should only be used for cases where you may be running into application compatibility issues due to this specific Windows behavior. It is not recommended to enable this policy by default as it may prevent users from getting an updated version of their roaming user profile.         If you enable this policy setting, Windows will not forcefully unload the users registry at logoff, but will unload the registry when all open handles to the per-user registry keys are closed.         If you disable or do not configure this policy setting, Windows will always unload the users registry at logoff, even if there are any open handles to the per-user registry keys at user logoff.
	OK Cancel Apply

### Verify the solution is downloaded on the data collection machine

Once the solution has been installed on your data collection machine, you will be able to find the following folders on your Local C:\ drive, these contain the Assessment specific binaries and Solution packages:

This	; PC » Local Disk (C:) » ODA
^	Name ^
	🣜 Binaries
	📕 Packages
This P	C > Local Disk (C:) > Packages > Plugins
^	Name
	Microsoft.ServicesHub.AssessmentPlatform
	Microsoft.ServicesHub.WindowsClientAssessmentPlus

### Creation of the Assessment Scheduled Task

This step of the assessment setup and configuration is unique per assessment. At a high level, this phase has 2 steps.

- 1. Validate and configure the environment being assessed and the account and access required for successful collection per prerequisite documents for the respective assessments.
- 2. Create the assessment scheduled task for the assessments being configured.

The following table illustrates the high-level assessment account permissions required for successful assessment execution:

Assessment	Local Administrator on Data Collection Machine	Enterprise Administrator	Domain Administrator	Local Administrator on targets	SQL SysAdmin	Assessment specific permissions
Active Directory	~	*				https://docs.microsoft.com/en- us/serviceshub/health/gettingstartedad#prerequisites
Active Directory Security	~	~				<u>https://docs.microsoft.com/en-</u> us/serviceshub/health/gettingstartedadsecurity#prerequisites
SCCM	~			~	•	<u>https://docs.microsoft.com/en-</u> us/serviceshub/health/gettingstartedsccm#prerequisites
Exchange	~		(Optional)	~		<u>https://docs.microsoft.com/en-</u> us/serviceshub/health/gettingstartedexchange#prerequisites
SQL	~			~	*	<u>https://docs.microsoft.com/en-</u> us/serviceshub/health/gettingstartedsql#prerequisites
Windows Server	~			~		<u>https://docs.microsoft.com/en-</u> us/services- hub/health/getting- started- windowsserver#prerequisites
Windows Client	~			~		<u>https://docs.microsoft.com/enus/services-</u> hub/health/gettingstartedwindowsclient#prerequisites
SharePoint	~			*	*	<u>https://docs.microsoft.com/en-</u> us/serviceshub/health/gettingstartedsharepoint#prerequisites

Skype for Business	~	(Optional)	*	✓ (Optional)	https://docs.microsoft.com/en-us/services-hub/health/gettingstarted- skypeforbusiness#prerequisites
SCOM	*		*	*	<u>https://docs.microsoft.com/en-</u> us/serviceshub/health/gettingstartedscom#prerequisites
Exchange Online	•				Global Administrator for Office365 with MFA disabled
SharePoint Online	•				Global Administrator for Office365 with MFA disabled
Skype for Business Online/ Teams	*				Global Administrator for Office365 with MFA disabled

Complete the assessment setup by following the "Getting Started" documentation for the assessments being configured, then return to this documentation for post setup details below.

**On-Demand Assessment - Active Directory** 

**On-Demand Assessment - Active Directory Security** 

On-Demand Assessment – Exchange

On-Demand Assessment - Office 365 Exchange

**On-Demand Assessment - Azure Active Directory** 

On-Demand Assessment - Microsoft Endpoint Manager

On-Demand Assessment - System Center Operations Manager

**On-Demand Assessment – SharePoint** 

**On-Demand Assessment - Office 365 SharePoint** 

On-Demand Assessment – Skype for Business

On-Demand Assessment – SQL Server

On-Demand Assessment – Windows Client

### Download On-Demand Assessment Prerequisites

This page contains prerequisites documents for the various Assessment solutions running on Azure Log Analytics and Microsoft Services Hub. These documents will help you prepare your environment to setup and configure the Assessment solution.

Active Directory Active Directory Security Microsoft Azure Microsoft Endpoint Manager Exchange Server SQL Server Windows Client Office 365 Exchange Online Office 365 SharePoint Online System Center Operations Manager Skype for Business SharePoint Server

## Working with Assessment Results

Assessment recommendations may be reviewed once an assessment scheduled task has run and its recommendations and supporting details ingested into Azure Log Analytics – Workbooks.

Complete the steps in this section to navigate and work with assessment recommendations

- Validate successful ingestion of recommendations into Azure Log Analytics
- Review assessment results in Azure Log Analytics Workbooks
- Review assessment results on Services Hub assessment dashboard
- Download assessment reports from Services Hub assessment dashboard
- Create remediation plan for assessment results from Services Hub

### Validate Successful Assessment

Go to data collection machine On-Demand assessment working directory (e.g. c:\ActiveDirectory for the configured assessment(s) and click on the assessment folder (example: ADAssessment).

After the conclusion of the assessment execution, several files should be observed. For example: new.prerequisites.37508ed7ad62-485f-9f22-d5d6fae783fd.assessmentadrecs new.processingmodel.37508ed7-ad62485f-9f22d5d6fae783fd.ad.assessmentpm new.rawdata.37508ed7-ad62-485f-9f22-d5d6fae783fd.assessmentadrawdata new.recommendations.37508ed7-ad62-485f-9f22-d5d6fae783fd.assessmentadrecs new.trace.37508ed7-ad62-485f-9f22d5d6fae783fd.adassessment.assessmenttrace

After several minutes, the Azure DCR will begin ingesting these files into Azure Log Analytics.

After 3 to 4 hours, check if you can view the results from the Azure portal.

✓ Search	~	🕂 New 🖒 Refresh 😳 Feedback	? Help ( Community Git repo 🗸	Browse across gal	eries	
Classic		All Workbooks Public Templates	My Templates			
Legacy agents management		Filter by name or category	Subscription : AssessmentSupport	Resource Group : All	Reset filters	
Legacy activity log connector			Subscription . Assessmentsupport	Resource Group . All	Reset litters	
Legacy storage account logs		∧ Quick start				
Legacy computer groups		Default Template	Empty			
Legacy solutions		A report with text and query sections.	A completely empty workbook.			
System center		$\wedge$ Recently modified workbooks (6	)			
<ul> <li>Workspace summary (deprecated)</li> </ul>		demo	DemoWorkbook	s	fb	
		[@] Adtest	(iii) adtest -		adtest -	
Service map (deprecated)						
Virtual machines (deprecated)		Windows Client Assessment	Microsoft Endpoint Ma		ample workbook adtest -	

### Click on the Assessment title to navigate to the recommendation section:

🞽 Workbooks	🖉 Edit	$\bigcirc$	٩	\$	$\odot$	? Help	🕚 Auto refresh: Off
Time Range Last 30 days	$\checkmark$	 <b>iption</b>	Suppor	t ∨	Langua Englis	5	$\sim$

5

### Assessment Quality

Collection Machines in Critical State	Discovery Failures	Other Prerequisite Failures	Assessment Quality Index
0	0	1	33%

### Prioritized Recommendations

₽ Search	
Recommendation $\uparrow_{\downarrow}$	FocusArea
Review summary information of Operating System versio	Operations
Ensure that all the Active Domain Controllers in the forest	Operations
Ensure that groups with few (two or less) members are se	Security and
Move the DHCP Server role off the domain controllers, an	Upgrade, M
Review summary information of Operating System versio	Operations
Ensure that all the Active Domain Controllers in the forest	Operations
Ensure that groups with few (two or less) members are se	Security and
Move the DHCP Server role off the domain controllers&c	Upgrade&c
Statistics	InternalAsse
Remove Group Policy Objects that are not in use	Operations
Configure domain controllers to point to more than one	Availability 👻

### Security and Compliance



### Recommendation

Groups with low numbers of members may be an indication of inefficient Active Directory design and could reduce security, as those groups may have unknown permissions.

### **Suggested Actions**

Review the returned AD\_Groups in the collected data to discover groups with low membership count. Identify if these groups are of use and whether they should be removed.

### Context

Identify groups you have created that may not be in use anymore and might be a candidate to be cleaned up.

Note that the list can include any Builtin and Administrative group when they have less than two members. Do not remove any Builtin or Administrative groups.

Always ensure to have a valid backup before making changes to Active Directory.

### **Prioritization Guidance**

Impact	Effort	Probability
Moderate Impact	Moderate Effort	Low To Moderate

### Learn More

For more information, see The Admin's First Steps: Empty Groups, at https://devblogs.microsoft.com/scripting/the-admins-first-steps-empty-groups/.

AffectedObjects	$\uparrow_{\downarrow}$
rom366.com	
rom366.com	

More information regarding Workbooks and features can be found here: Azure Workbooks

## Services Hub Assessment Page

Once you've linked your Services Hub to an Azure Log Analytics workspace and configured an assessment you can access and view your assessment information from the Services Hub. To view your personalized assessment page, select IT Health from the primary navigation, and then click On-Demand Assessments. Here you'll find all your configured assessments with top-level data pulled from Azure Log Analytics.

**Note:** Only users that have access to Azure Log Analytics will be able to see the assessment data as we are following the security rules in place for Azure Log Analytics. For access, please contact the Azure owner in your organization.

## Downloading the reports from Services Hub

### Download the reports from portal. Serviceshub.microsoft.com->IT Health->On-Demand Assessments



## Remediation Plan creation in Service Hub

For creating a remediation plan Please follow the below process:

1. Log into the <u>https://serviceshub.microsoft.com/databoard</u> IT Health > Programs

Microsoft Services Hub Home Support	IT Health $\checkmark$ Learning Resources $\checkmark$ On-Demand Assessments		・③ Help 〜 杯	GN George Daniel Personal Workspace	
Welcome, George       Service Incidents         Programs         2. Click on the Create a new program					
	17 Health 🗸 Learning Resources 🏹	選 Management 〜 Ω Notifications 〜 ⑦	D Help ∨ R GN	George Daniel Personal Workspace	~
Programs Plan, assign, and execute on the recommendations, service	es or deliverables to achieve one or more outcomes that will enhance and maintain the	performance of your organization's Micro	soft environments.		

- 3. Select the type of Program you wish to create and click Next
- 4. Choose the following for the below attributes:
  - a. Plan Template: Select the respective technology
  - b. Owner: Your email ID
  - c. Add a description and outcome (optional)
  - d. Target Date: Select a future Date by which you want to finish the remediation execution and click Save

Program basics		×
How would you like to start your program?		
Assessment Remediation Program $\sim$		
	Cancel	Next

# Your program

Create a new program to track important activities. You can return anytime to update your program.

Template (Required)	
Active Directory	~
Environments	
1 of 1 environments selected $\checkmark$	
Description	
AD Assessment Remediation Plan	
	30 of 2000 (character lim
	30 of 2000 (character lim
Outcome Improve environment performance and security.	
+ Add another Outcome	45 of 2000 (character lim
Owner	
George Daniel Nicolicioiu ( @microsoft.com)	
Start date	
4/19/2023 m	
End date 5/19/2023	
Cancel	
Active Directory	
Active Directory	
🖉 Edit 🔋 Remove	
Program basics Alide basics	
Description AD Remediation Plan	
Outcome	
Improve environment performance and security.	
Owner: George Daniel Nicolicioiu	
Log Analytics ABrinzea Workspace:	
Start Date: April 19, 2023	
Target Date: May 19, 2023	
Progress: No tasks defined	
Status: Pending	
	Notes
Tasks Documents Members	Type your note here
Tasks	
Add Recommendations	0 of 1024 (character limit)
Enter text to select a service from the catalog or create a custom task. Add task	
$\overline{Y}$ Show filters	
Applied filters: Assigned To: Any Type: Any Recently Added: Any Deleted Tasks: Off Reset all filters	

@2023 Microsoft Corporation

Tasks Documents Members				
Tasks (0 of 43 tasks completed)				
C Synchron	nize Recommendations			
Enter text to	select a service from the catalog or create a custom task	Add task		
Show filt	√ Show filters			
Applied	filters: Assigned To: Any Type: Any Recently Added: Any Deleted Tasks: Off Reset all filters			
Actions 🗠				
× 🚬	Availability and Business Continuity			
>	Operations and Monitoring			
>	Performance and Scalability			
>	Security and Compliance			
>	Upgrade&comm& Migration and Deployment			

6. Once the recommendations are added, these will have all the issues from Azure portal with respect to the

Focus areas.

- 7. Synchronize Recommendations is an important feature that allows you to sync the latest set of data collection. This will highlight all resolved issues and any new issues found on your environment.
- 8. The Members section allows you to add people to your Program
- 9. Now you have a few options that you can use when browsing a specific task. A common practice for complex tasks is to clone it, edit the owner and assign two different stakeholders to complete it.

### Configure Multi-homed DNS servers to listen only for DNS resolution queries on the client-accessible interface Status: Pending Type: Assessment Annotated: No Owner: 0.2

By default, a DNS Server service that is running on a multi-homed computer is configured to listen for DNS queries using all of its IP addresses. It is recommended to not have the DNS server listen on interfaces that are unreachable, i.e. on private networks.

### **Suggested Actions**

### To restrict a DNS server to listen only on selected addresses using the Windows interface, carry out the following steps:

- 1. Click Start, point to Administrative Tools, and then click DNS to open DNS Manager.
- 2. In the console tree, click the applicable DNS server.
- 3. On the Action menu, click Properties.
- 4. On the Interfaces tab, click Only the following IP addresses.
- 5. In IP address, type an IP address to be enabled for this DNS server, and then click Add.
- 6. Repeat the previous step as necessary to specify other server IP addresses to be enabled for this DNS server. To remove an IP address from the list, click it, and then clickRemove.

### Additional considerations

- Server IP addresses that are added here must be managed statically. If you later change or remove the addresses specified here from the TCP/IP configurations that are maintained at this server, update this list accordingly.
- · After you update or revise the list of restricted interfaces, you must stop and restart the DNS server to apply the new list.
- Restricting the DNS Server service to only listen on specific IP addresses is an effective security measure because only hosts on the same network subnet, or hosts with a router that connects them to that same segment, have access to the server.

### To restrict a DNS server to listen only on selected addresses using a command line

- 1. Open an elevated command prompt.
- 2. Type the following command, and then press ENTER: dnscmd <ServerName> /ResetListenAddresses [<ListenAddress> ...]

### **Prioritization Guidance**

Impact: Low Probability: Very Low Effort: Low

### Context

Consider an Active Directory integrated DNS infrastructure, where Domain Controllers are DNS servers. The DNS server has two NICs, one for the public network (for users & applications) and the other for private/network backup purposes. Both IP addresses (public and private/backup) are registered in DNS.

When a user or application queries for a name, they can get the private and the public IP address for the same server. However, the private/backup interface cannot be reached from the public network. This configuration can cause for connection issues when the server is contacted through an interface that is unreachable.

#### Learn More

For more information on how to restrict a DNS server to listen only on selected addresses, go to <u>https://learn.microsoft.com/en-us/previous-versions/windows/it-pro/windows-server-2008-r2-and-2008/cc755068(v=ws.11)</u>.



10. You can use the Remediation plan for tracking the issues progress, assigning the issues to the respective stakeholder.