

# RAP as a Service for SharePoint Server

## RAP as a Service

**Subscription:** 12 Months

**Engineer Engagement:** 1 day (remote)

### Overview

Gain an insight into the health of your SharePoint environment by proactively diagnosing issues and risks, reviewing your results online, and receiving continuous updates to best practice guidance.

Analyze your environment against best practices developed by Microsoft technology experts, then work with a Microsoft engineer to understand your results and develop a plan that limits risk and improves your environment.

### Objectives

- Gain an expert's perspective on what issues you should address first.
- Optimize your environment based on Microsoft best practices to prevent issues before they arise.
- Establish a baseline so you can track your progress throughout the year.

### Methodology

#### Setup your assessment

Prior to working with your Microsoft engineer, you will setup your assessment and generate your first set of results.

#### Expert analysis

Your Microsoft engineer will analyze your results, help you understand each issue identified and ensure that you have the right information to fix the issue.

#### Persist and improve

Re-assess your environment on a monthly basis using the latest updates to continually drive improvement throughout the year.

### Key Takeaways

- Holistic recommendations that enable you to improve your people, process and technology.
- Expert analysis and prioritized remediation guidance on what to fix first.
- Regular updates to guidance and features.

### Scope

Assess your SharePoint configuration, topology, data integrity and more.

This service assesses a single SharePoint farm, hosted on-premises or on Azure Infrastructure as a Service (IaaS), with up to 30 servers and up to 50,000 webs running on supported versions of Windows Server.

### Agenda

#### Welcome call

Occurs 2-4 weeks before delivery with your Microsoft Engineer and Technical Account Manager.

#### Setup and initial results

You complete the assessment setup and initial result gathering prior to your analysis.

#### Engineer led analysis

Your Microsoft engineer will analyze your results and lead the review of your findings.

Your engineer will work with you to develop a prioritized list of recommendations.

#### Close out meeting

Finalize and deliver your results.

# RAP as a Service for SharePoint Server Comparison

|                                   | RAP as a Service for SharePoint Server | RAP as a Service PLUS for SharePoint Server |
|-----------------------------------|--|---|
| Duration                          | 1 Day                                  | 3 Days (1 remote/2 onsite)                  |
| Delivered remotely                | Yes                                    | No  |
| Subscription duration             | 12 months                              | 12 months                                   |
| Data storage                      | Cloud hosted                           | Cloud hosted                                |
| Training and planning on findings | No                                     | Yes   |

## Detailed Scope and Requirements

### Technical Scope:

- SharePoint Configuration
- SharePoint Topology
- SharePoint Health Analyzer
- SharePoint Data Integrity
- Event Log Analysis
- Operational Excellence

### Software Requirements:

- Windows Server 2012 R2, Windows Server 2016, Windows Server 2019
- SharePoint 2010, SharePoint 2013, SharePoint 2016, or SharePoint 2019
- **NOTE:** SharePoint 2003, SharePoint 2007 are not supported at this time.

## Be proactive across Focus Areas

- **Availability and Business Continuity:** Maximize your service availability and plan for disaster recovery
- **Change and Configuration Management:** Manage changes to services configuration settings across your environment.
- **Operations and Monitoring:** Manage and perform day-to-day operations within your environment.
- **Performance and Scalability:** Deliver the expected user experience by managing current and future performance and capacity requirements.
- **Security and Compliance:** Protect your services from attack and ensure the integrity and privacy of your data.
- **Upgrade, Migration and Deployment:** Manage product or development lifecycles, migrations between platforms, and deployment of new services into your environment.

## For more information

Contact your Microsoft Account Representative for further details.