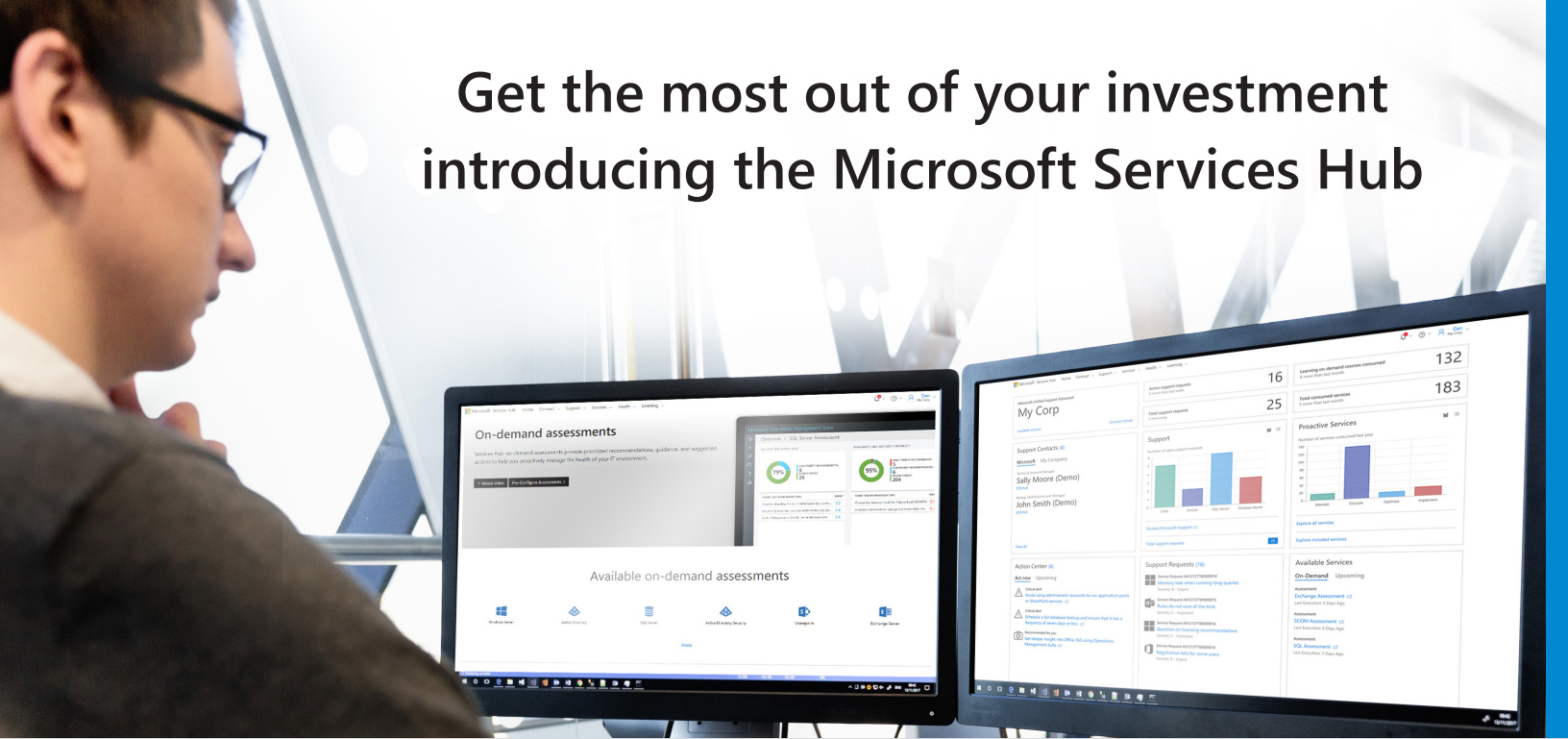


Microsoft Services Hub

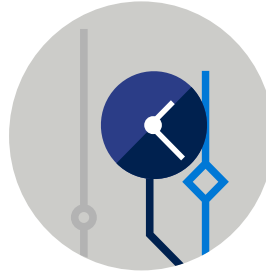
Get the most out of your Microsoft Investment by staying connected, saving time, and achieving more

Get the most out of your investment introducing the Microsoft Services Hub



Connect

- Access the latest technical and expert guidance anywhere you go
- Easily locate Microsoft support services available in your area
- Quickly find contact information for your Microsoft representatives and your organization's support contacts



Save Time

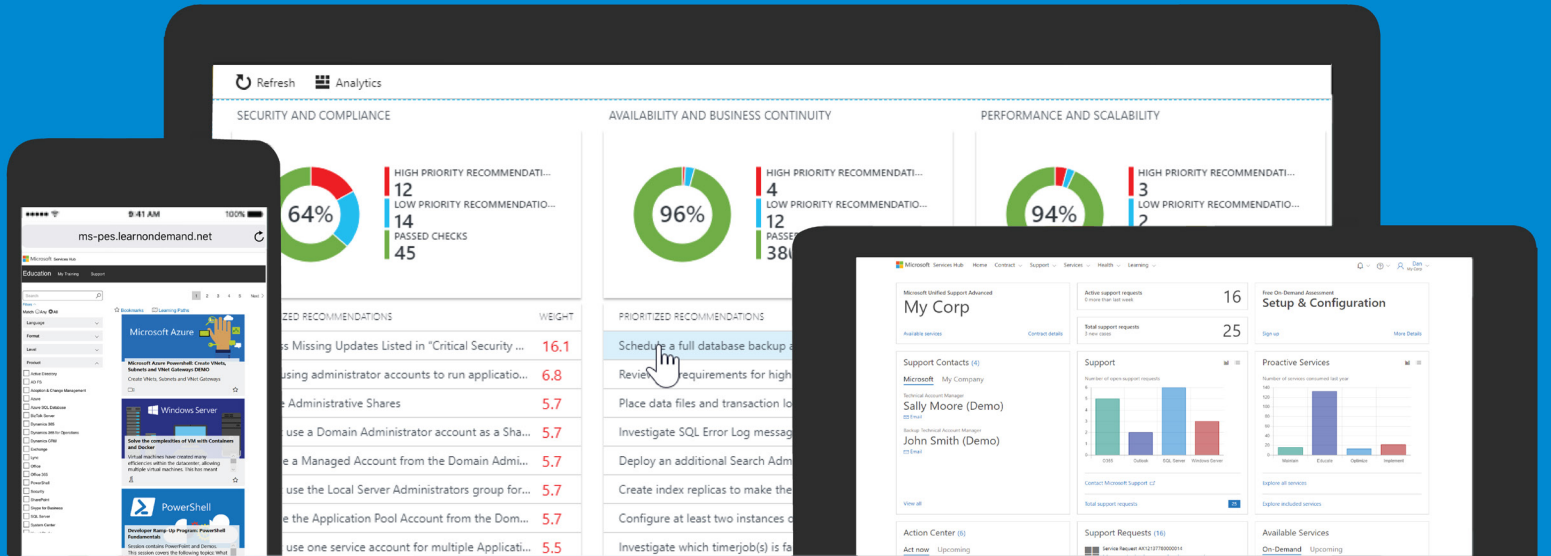
- Use expert Microsoft guidance and recommendations to help manage risk
- Proactively Manage the health of your IT environments with On-Demand Assessments
- Use self-service capabilities to complete administrative tasks on your terms



Achieve More

- Get unlimited use of on-demand education to improve your team's knowledge
- Know your support contract details and services so you can maximize your benefits
- Take advantage of new capabilities, and plan for product changes with the Update Center

A new digital experience included with your Unified Support offering that gives you access to guidance and tools for your Microsoft Support and Services



Stay on top of issues, so you can resolve them faster

- Open a request for support from Microsoft from a single location
- View your support request data and trends by Microsoft technology
- Assign and manage your organization's Support Contacts online with self-service capabilities



Know your contract details and service benefits

- Review your Microsoft contract online
- View a summary of the support you've purchased, and the support you've used
- Quickly find key Microsoft contacts in one place



Keep your IT environments healthy with on-demand assessments

- Proactively manage your IT environment health with predictive analytics based on expert Microsoft analysis
- Drill into root cause information to see expert recommendations helping you to remediate issues and risks
- Configure once and run as many On-Demand Assessments as you need on your schedule



Stay current on the technologies of your choice with unique learning experiences

- Learn anytime, anywhere, on any device
- View instructor video presentations, webcasts, and learn interactively with virtual hands-on labs
- Unlimited access to content for your organization's Services Hub users



Save time to connect to the services you need

- View all Microsoft Services including educational titles and workshops
- See seat availability for workshops and online courses through quick visual indicators
- Easily contact Microsoft to reserve seats or schedule a new Microsoft Service



Subscribe to the Update Center to keep your Microsoft products current

- Get updates about Microsoft Office 365 and Azure as they become available
- Get notifications about changes to Microsoft on-premises products
- Track Microsoft product lifecycles

Learn More

About the Microsoft Unified Support offering at: <https://www.microsoft.com/en-us/enterprise/services/unified-support-solutions>

Microsoft Services Hub Resource Center

- Introducing the Microsoft Services Hub, Overview video
[visit http://aka.ms/sh-rc/overview](http://aka.ms/sh-rc/overview)
- Guide for Onboarding by roles [visit http://aka.ms/sh-rc/onboarding](http://aka.ms/sh-rc/onboarding)
- Feature documentation [visit http://aka.ms/sh-rc/features](http://aka.ms/sh-rc/features)
- What's New in the Services Hub [visit http://aka.ms/sh-rc/new](http://aka.ms/sh-rc/new)
- Feedback for the Services Hub [visit http://aka.ms/sh-rc/feedback](http://aka.ms/sh-rc/feedback)

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