# RAP as a Service PLUS for Active Directory

## **RAP as a Service PLUS**

**Duration**: 3 days remote OR 1 day remote, 2 onsite **Difficulty Level**: 300 - Advanced

# **Description**

You will gain insight into the health of your Active Directory (AD) environment by proactively diagnosing issues and risks, reviewing your results online, and receiving continuous updates to best practice guidance. You will analyze your environment against best practices developed by Microsoft technology experts, to understand your results and develop a plan that limits risk and improves your environment.

# **Objectives**

- Gain the perspective of an expert on which issues you should address first.
- Optimize your environment based on Microsoft best practices to prevent issues before they arise.
- Establish a baseline so you that can track your progress throughout the year.

## **Outcomes**

- You receive holistic recommendations that enable you to improve your people, process, and technology.
- You receive expert analysis and prioritized guidance on what to fix first.
- You get regular updates to guidance and features
- An in-depth review of findings with subject matter expert

# Methodology

## Setup your assessment

First, you will setup your assessment and generate your initial set of results.

## **Expert analysis**

You will work with a Microsoft engineer to analyze your results and help you understand each issue identified and help to ensure that you have the right information to fix the issue.

## **Persist and improve**

Reassess your environment every month using the latest updates to continually drive improvement throughout the year.

## Scope

- Assess your Active Directory environment across AD replication, DNS, Site Topology and Subnets, Operational processes and more.
- This assessment runs on a single Active Directory Domain Services (AD DS) forest that is hosted on physical hardware or virtual machines.

# **Agenda**

#### Welcome call

Occurs 2-4 weeks before delivery

#### Setup and initial assessment

You complete the assessment setup and initial result gathering prior to your analysis.

#### **Engineer led analysis**

Your Microsoft engineer will analyze your results and lead the in-depth review of your findings in three remote meeting days, or a one-day remote meeting in addition to two onsite days.

Your engineer will work with you to develop a prioritized list of recommendations.

## **Close out meeting**

Finalize and deliver your results.



## **Delivery Outline**

## Requirements

#### **Participants**

IT familiar with Active Directory

#### **Skill requirements**

Active Directory, DNS

#### **Time commitment**

Three full day engagement with relevant roles

#### **Delivery requirements**

- Windows Server 2012/R2, Windows Server 2016, Windows Server 2019, or Windows Server 2022.
- Domain Controllers running on on-premises physical or virtual machines, Microsoft Azure virtual machines, or Amazon Web Services virtual machines.

## **Knowledge Transfer**

Scoping call	Welcome Call; setup	<ul> <li>Review the prerequisites of the engagement and engagement structure</li> <li>Initial setup</li> <li>Complete the assessment setup and gather initial results</li> </ul>	
Days 1-3	Analyze, Knowledge Transfer, remediation, close- out meeting	<ul> <li>Analyze and review your findings and develop a prioritized list of recommendations</li> <li>Knowledge transfer and remediation of recommendations</li> <li>Close-out meeting: Finalize and deliver your results</li> </ul>	

# **RAP** as a Service for Active Directory Comparison

	RAP as a Service for Active Directory	RAP as a Service PLUS for Active Directory
Duration	1 day	3 days remote OR 1 day remote, 2 days onsite
Delivered remotely	Remote only	Optional
Subscription duration	12 months	12 months
Data storage	Cloud hosted	Cloud hosted
Training and planning on findings	No	Yes

For more information: Please contact your Microsoft Representative for more details.

